

SALES TERMS AND CONDITIONS

Credit

A credit application form has to be completed before credit can be approved. Credit limits are allocated according to your suppliers' rate of satisfaction. Otherwise, Servitek Fenestration reserves the right to require full payment before delivery until such time when Servitek Fenestration can establish credit or when the applicant shows obvious financial independence. When an account becomes inactive or if there is an invoice 90 days past due, Servitek Fenestration reserves the right to automatically rectify current credit terms and will require full payment before delivery for future orders.

Terms of payment

Payment terms are Net 30 days from the billing date unless a written agreement with Servitek Fenestration determines other terms of payment. Monthly interest of 1% will be added on all unpaid invoices beyond 60 days past due (12% annually). A charge of \$25.00 will be added to the next invoice for any dishonoured cheque. In that case, Servitek Fenestration will automatically rectify current credit terms and will require full payment before delivery for future orders by certified cheque or money order.

Order

A minimum order of \$50.00 (or a full box) is required, unless the quote to your company specifies otherwise.

«Out of inventory» product

When buying a special product, Servitek Fenestration reserves the right to increase the order by approximately 10%. All orders for «out of inventory» products cannot be cancelled without the prior consent of Servitek Fenestration and their return after delivery will be refused.

Prices

Prices are determined according to the quantity of products ordered. All prices are in Canadian currency (before taxes applicable) and are subject to change without notice. As well, in accordance with government rules, taxes have to be applied.

Delivery

The products in inventory are usually delivered the day after the reception of the order from the customer.

Freight company and freight charges

All freight charges are paid by the customer and are F. O. B. from our warehouse in Laval. The carrier's insurance covers the merchandise during the transport. When the customer does not specify his choice of carrier, Servitek Fenestration will entrust the delivery to an affiliated freight company.

Warranty

The products distributed by Servitek Fenestration are guaranteed by the manufacturer. Because the warranties can vary from each manufacturer, we invite you to contact us for more details.

Merchandise return

Nor return of merchandise will be accepted unless with the prior consent of Servitek Fenestration. As a condition of return, the merchandise has to be in its original packaging, has to be in perfect condition (not damaged), the quantity has to be the same and the customer will be obliged to provide proof of purchase to Servitek Fenestration. Moreover, no return will be accepted beyond 90 days of the invoice date. Please note that requests for merchandise return will be unconditionally refused in accordance with our «Out of inventory product» policy.

** These sales terms and conditions replace the previous ones and are subject to change without notice.